



eCare Vault

The ICAMA System:
An Introduction to the ICAMA System Redesign and eCare Vault



Agenda

- Introductions and Roles
- Overview of eCare Vault
- Who we serve
- Deeper Dive – Customer Case Study
- Partnership between eCare Vault and AAICAMA
- eCare Vault functionality
 - Terminology
 - Walk through modules
 - AAICAMA Prototypes



AAICAMA System Redesign (ISR) Project Managers from eCare Vault



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eCare Vault Drives the Digital Continuity of Care



Modular collaboration software solutions that **connect** sites and systems with **quick-action** dashboards, **real-time** alerts and **streamlined** workflows

We **break down** silos and drive the **digital continuity** of care and learning, supporting the **workforce as well as program beneficiaries**, and enabling **cross-functional project initiatives** in the **Public Sector**





eCare Vault's Child-Centered Hubs

The child-centered hub allows users to see quickly and efficiently:

- Medicaid status
- Child welfare status/eligibility
- Current key data points
- History of the child's Medicaid/healthcare enrollment
- Relevant demographics
- Data and information at the individual and aggregate level





Illustration of Current Customer Use Cases

Workforce Support Hub: For skill-building, well-being and retention of child welfare workers

- One-stop access to self-serve resources
- Integrated view and tracking of personalized goals, barriers, supports, and progress
- Moderated peer community forums



Quick-Action Dashboard for Resource Coordination : To empower survivors of violence

- Conduct check-ins and assessments to identify barriers
- Ensure proactive services and seamless referrals
- Provide timely alerts and reminders so that the right information reaches the right person



Student 360 Hub: To document and track Medicaid eligible assessments and services for students

- Coordinate assessments and services across 100+ school districts in an integrated manner
- Reduce duplication across sites and systems and enable timely proactive supports
- Track metrics to inform program design and recoup substantial Medicaid reimbursements





Customer Case Study: Workforce Support for State Dept of Children & Families and Child Welfare Institute



Pain Points:

- Crisis levels of DCFS worker burnout and turnover
- Newly hired workers lack self-efficacy to confidently perform within roles
- Little opportunity for career growth and connection among workers
- High stress, secondary trauma, little support for worker well-being
- Churn rate has significant economic consequences for state government, overburdens existing staff, and compromises ability to serve children and families

Solution – eCare Vault Workforce Support Hub

A personalized workforce support hub for DCFS workers to access well-being resources, community networking, learning/upskilling, and career pathway progression.

Give leadership the power to receive updates on employee needs or barriers to success to provide targeted support, and insight for data-informed strategies for retention.



Personalized Pathway
Onboarding Form



Employee Hub and
Dashboard to Track Progress



Assessments to Proactively
Identify Employee Issues



Reflective Supervision and
Application of Trainings



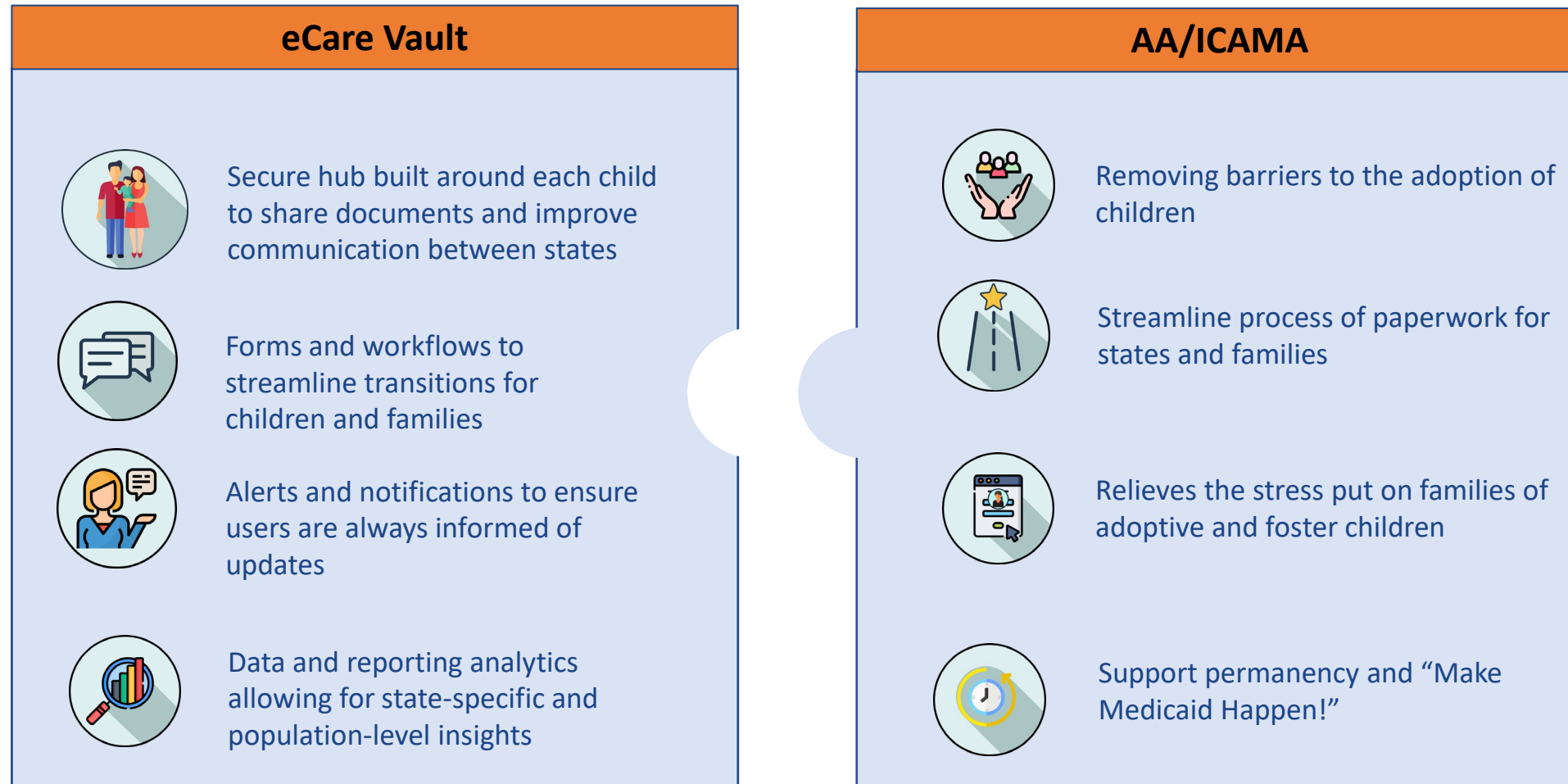
Analytics Dashboards to
Understand Employee Needs



Leadership Collaboration Hubs
for Workforce Development



eCare Vault and AA/ICAMA: Scope and Impact of Our Partnership





Interactive Activity – In Progress

During this time, we'll role play and walk through a typical workflow that AAICAMA users regularly encounter, engaging the room and allowing users to help guide us through what the current workflow looks like from their perspective



eCare Vault's Intuitive and Collaborative Platform: An Example

The screenshot displays the eCare Vault user interface. At the top, a blue navigation bar contains the eCare Vault logo, a dropdown menu for 'Select Team...', a notification bell with '376' alerts, a search icon, a group icon, and the user name 'SALLY SUPERVIS...'. On the left, a vertical sidebar lists navigation options: Care Feed, Teams, Documents, Discussions, Forms, and Analytics. The main content area is titled 'TEAMS' and includes an 'ADD TEAM MEMBER' button. It lists five team members, each with a profile card containing their name, age, and a row of icons for folder, chat, profile, and settings.

Name	Age	Additional Info
Silas Grey	7 Years old	Profile icon with star
Lauren Myers	16 Years old	Profile icon with star
Kate Johnson	12 Years old	Profile icon with star
Martin M	18 Years old - SASID: 530985212	Profile icon with star and a row of seven smaller profile icons
Kimmy Lee	11 Years old - SASID: 530985214	Profile icon with star and a row of three smaller profile icons



eCare Vault's Platform for AAICAMA

Teams

Notifications

AAICAMA
Dashboard

TEAMS
My Teams

Name of child
DOB Gender SSN
Ethnicity Race

Medicaid Status View
Date Requested for Medicaid Open
Date of Medicaid Closure
Adoption agreement closure date

Referral Information View
Agreement State Resident State
State: Address: Email:
State: Address: Email:


Child Information Manage View
Basis of Medicaid Eligibility: Adoption Assistance Guardianship Assistance Program
Adoptive Parents / Guardians: Child is not residing with adoptive parent(s)/guardian(s); Parent/ Guardian 1; Parent/ Guardian 2
Address in New or Current Residence State: Number and Street; County; City, State, Zip; Phone; Email

Actions related to case View
Close the case Change in Case Status Request/Approve extension Print current 700 Form

Historical
Views



Live Demo!

 eCare Vault

Email Address


Password


[Forgot your password?](#)


[Sign In](#)

[Don't have an account? Sign up now](#)




OR

 Google

 LinkedIn

 Microsoft

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